



Community Development

3120 Stonecrest Blvd., Stonecrest, GA 30038

Phone (770-224-0200) www.stonecrestga.gov

Virtual Inspection

Purpose of Virtual Inspections.

- (1) An effective alternative to in-person inspections
- (2) Enable prompt service
- (3) Provides for productive follow ups
- (4) Allows for more specific scheduling

The City of Stonecrest now offers virtual inspections for certain types of building inspections. Virtual Inspections are conducted between a customer and inspector by using a video call on a smart phone or tablet. The following residential inspections may be completed by virtual inspection.

- Temporary electric power poles
- Restore electric power
- Temporary/permanent electric power
- Gas line pressure test
- Nail Pattern
- House wrap
- HVAC equipment change outs
- Water heater change outs
- Re-inspection of any trades
- Insulation
- Others (as determined by inspector)

Based on the size and complexity of the project it may not be possible to conduct inspections virtually. All inspections not listed above and all commercial inspections will require a site visit by the inspector.

Requirements

Customer must have a smart phone or tablet connected to WiFi or 4G wireless service. Must have Facetime or Skype app installed on device. (*additional apps may be added as program expands*)



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Process

All inspections must be scheduled in advance 24 hours. Inspections can be scheduled online through our Permits portal, by email at Inspections@stonecrestga.gov, or calling 770-224-0200.

You will be contacted the morning of the inspection to schedule a specific time for the inspection that day.

Prepare for the inspection by having the necessary tools available for the inspection, (i.e., tape measure, screwdriver, level, GFIC tester, Step ladder, flashlight)

Make sure your mobile device is fully charged.

Turn off notifications on your mobile device. Notifications can cause the video to freeze during the call and cause delays or require the inspection to be rescheduled.

The Inspection

Once contact has been established with the inspector on your mobile device follow the directions given to you by the inspector

Begin at street view showing the address and the permit for the job.

Walk the inspection in a clockwise direction. If multiple floor start at the bottom and work up to the top.

You will be notified of the inspection results at the end of the inspection. Inspection reports will be available online through the Permit portal or can be emailed to you.